BUSINESS ADMINISTRATION

Code: BUA 234  
Title: Management Information Systems

Division: Liberal Arts

Course Description: This course is designed to introduce students to contemporary information systems and demonstrate how these systems are used throughout organizations. The focus will be on the key components of information systems - people, software, hardware, data, and telecommunications, and how these components can be integrated and managed to create competitive advantage. In addition to surveying the topic of information systems, students will gain hands-on experience with business software tools commonly applied to business data analysis and database management, as well as business process execution.

Prerequisite: MTH 112 or MTH 118 or MTH 130 or MTH 142, and admission to the 3+1 program

Credits: 3 cr.

Required Materials (Check Bookstore for Latest Edition): Click on the bookstore for the supplies which you are attending each class. Rcbc.edu/bookstore

Course Learning Outcomes: Upon completion of this course, students will be able to:

- Describe the various types of e-commerce.
- Analyze how e-commerce has changed consumer retailing and business-to-business transactions.
- Explain the important role of enterprise applications in supporting key business processes.
- Evaluate ethical and security issues relating to the use of information technology.
- Apply the principle concepts and terms associated with database design and data management.
- Create databases using business software tools commonly applied to business data analysis and database management, specifically Excel and Access, for purposes of business reporting.

General Education Outcomes in This Course:
| Written and Oral Communication: Communication | * Students will explain and evaluate what they read, hear, and see  
* Students will state and evaluate the views and findings of others  
* Students will logically and persuasively state and support orally and/or in writing their points of view or findings  
* Students will evaluate, revise, and edit their communication |
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| Quantitative Knowledge and Skills: Mathematics | * Students will translate quantifiable problems into mathematical terms and solve these problems using mathematical or statistical operations  
* Students will construct graphs and charts, interpret them, and draw appropriate conclusions |
| Technological Competency: Technology | * Students will use computer systems and/or other appropriate forms of technology to present information  
* Students will use appropriate forms of technology to identify, collect, and process information |
| Information Literacy (integrated goals) | * Students will identify and address an information need  
* Students will access and use information effectively and efficiently  
* Students will evaluate and think critically about information  
* Students will use information ethically and legally |

**Core Course Content:**

- E-Commerce/E-Business: Electronic business value  
- Ethics and information security: MIS business concerns  
- Enterprise applications: Business communications  
- Infrastructures: Sustainable technologies  
- Building information systems and managing projects through Microsoft Access and Excel applications

**Course Activities:**

Course activities vary from course to course and instructor to instructor. Below is a listing of some of the activities students can anticipate in this course:

- **Writing assignments:** students will analyze current issues in the field using current articles from the popular press as well as library research including electronic resources databases.
Speaking assignments: students will present research individually or in groups using current technology to support the presentation (e.g., PowerPoint presentation); students will participate in discussions and debates related to the topics in the lessons. Discussions may also focus on cross-cultural and legal-ethical dilemmas as they relate to the course content.

Simulation activities: Trends and issues will be analyzed for their ethical as well as social or legal significance. Students might role-play common situations for classmates to analyze. Current news articles may be used to generate discussion.

Case Studies: Complex situations and scenarios will be analyzed in cooperative group settings or as homework assignments.

Lectures: This format will include question and answer sessions to provide interactivity between students and instructor.

Speakers: Representatives from various related fields may be invited to speak.

Videos: Related topics will provide impetus for discussion.

Educational Technology:

Rowan College at Burlington County advocates a technology enhanced teaching and learning environment. Advanced technological tools may be used in any course section to facilitate instruction. Many of our sections are web-enhanced, which means that some of your work will be submitted or completed online. Web enhancements may include online materials, grade books, testing and quizzes and assignment submission. Many students enjoy the flexibility and convenience that these online enhancements have provided, however if you have concerns about the technology involved, please speak to your instructor immediately.

Student Evaluations:

The student will be evaluated on the degree to which student learning outcomes are achieved. A variety of methods may be used such as tests, quizzes, class participation, projects, homework assignments, presentations, etc.

See individual instructor’s course handouts for grading system and criteria (point value for each assessment component in course, e.g. tests, papers, presentations, attendance etc.), number of papers and examinations required in the course, and testing policy including make ups and/or retests.

Grading Standard:
A  Mastery of essential elements and related concepts, plus demonstrated excellence or originality.
B+  Mastery of essential elements and related concepts, showing higher level understanding.
B  Mastery of essential elements and related concepts.
C+  Above average knowledge of essential elements and related concepts.
C  Acceptable knowledge of essential elements and related concepts.
D  Minimal knowledge of related concepts.
F  Unsatisfactory progress. This grade may also be assigned in cases of academic misconduct, such as cheating or plagiarism, and/or excessive absences.

For other grades, see the current ROWAN COLLEGE AT BURLINGTON COUNTY catalog.

**COLLEGE POLICIES:**

The current college catalog and student handbook are important documents for understanding your rights and responsibilities as a student in the RCBC classroom. Please read your catalog and handbook as they supplement this syllabus, particularly for information regarding:

- Academic Integrity Code
- Student Conduct Code
- Student Grade Appeal Process

**OFFICE OF STUDENT SUPPORT AND DISABILITIES SERVICES:**

RCBC welcomes students with disabilities into the college’s educational programs. Access to accommodations and support services for students with learning and other disabilities is facilitated by staff in the Office of Student Support (OSS). In order to receive accommodations, a student must contact the OSS, self-identify as having a disability, provide appropriate documentation, and participate in an intake appointment. If the documentation supports the request for reasonable accommodations, the OSS will provide the student with an Accommodation Plan to give to instructors. Contact the Office of Student Support at 609-894-9311, ext. 1208 or visit the website at: www.rcbc.edu/studentsupport

**ADDITIONAL SUPPORT/LABS:**

RCBC provides academic advising, student support personal counseling, transfer advising, and special accommodations for individuals with disabilities free to all students through the Division of Student Services. For more information about any of these services, visit the Laurel Hall on the Mt. Laurel Campus, or call (609) 894-9311 or (856) 222-9311, then dial the desired extension:
- Ext. 1557 Academic Advisement and Counseling
- Ext. 1803 Special Populations
- Ext. 2737 Transfer Center
Or visit the following websites:
Academic Advising       www.rcbc.edu/advising
Student Support Counseling www.rcbc.edu/counseling
Transfer Center         www.rcbc.edu/transfer

RCBC offers a free tutoring for all currently enrolled students. For more information regarding The Tutoring Center call Extension 1495 at (609) 894-9311 or (856) 222-9311 or visit the Tutoring Center Website at www.rcbc.edu/tutoring

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